



OR VISIT
US ONLINE



practice hours

Please telephone the practice, where our receptionist will detail the specific opening hours. If you have to cancel an appointment, please give us 24 hours' notice so that we can offer the time to someone waiting for treatment. We will make a charge for short notice cancellations or missed appointments.



emergencies

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day. If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.



safety

We take all necessary precautions to safeguard you and our staff. We follow recommended HTM 01-05 guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles and are CQC registered. We are happy to answer any questions you may have.



how do I register?

You just need to complete a simple agreement form to become a member. This will require your signature and bank account details. We will then set up a monthly Direct Debit payment.

Interested in finding out more?
then please give a member of
our friendly team a call on :

01482 225689

www.standrewsdentalcare.com



Membership Scheme...

Mr J B Rawcliffe BDS
Dental Surgeon CDC no. 55381

Member of the British Society of Occlusal Studies

Member of the ADI Member of the British Dental Association

Mrs J Rawcliffe EDH
Dental Hygienist GDC no. 1927

Member of the British Society of Periodontology

Member of the British Society of Dental Hygiene and Therapy



Something to Smile about!



welcome...

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At St Andrews Dental Care, we provide high-quality treatment in a friendly environment.

We are committed to continuing dental education and keeping abreast of the changes in modern dentistry. We encourage preventive techniques — helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

We are delighted to offer our own membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to full fitness.

our modern health-promoting approach with continuing care means:

- Helping to keep your own teeth for life
- Less likelihood of toothache
- Less dental decay
- Fewer fillings
- More attractive teeth
- More choice
- Reduced costs





your choice for dental care with us...

As individuals we are having to make more and more provision for our own health needs. We at St Andrews Dental Care believe that the best way of making treatment affordable, without compromising our high quality of care, is to offer you membership of our own scheme, which provides the following benefits:

- A convenient payment scheme for routine treatment
- Greater choice of treatment and materials
- More time to help prevent decay and gum disease
- A fair and equitable system where everybody pays the same
- Substantial discounts on additional treatments and sundries
- Worldwide Dental Trauma and Emergency Callout Insurance
- Redundancy protection for your monthly plan payments for up to 12 months.



your child's dental care

Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay or even tooth loss. Our aim is to provide your child with the best dental care available to secure their dental health.

- Child Plan - 6-11 years - £4.37 per month
- Child Plan - 12-17 years - £5.25 per month

Please ask for more details on our Children's Dental Care Plans.

why suffer dental disease when you can enjoy dental health for life?

St Andrews membership scheme £13.09 per month*

We have introduced our own dental membership arrangement to reward and look after our patients who visit the practice regularly. Just look at what you can gain from becoming a member!

Appointments** Every six months, our members are entitled to: A dental appointment, including a clinical examination, a check for signs of oral cancer and routine x-rays. A hygiene appointment to provide a full clean of the teeth and gums and advice on how to keep your mouth healthy.

Discounts*** 20% discount on any laboratory based treatments required, i.e. crowns, bridges and dentures. 20% discount on any fillings. 20% discount on many other treatments (extractions, etc). 20% discount on additional hygiene care. 20% discount on oral hygiene products purchased at the practice.

Insurance**** Worldwide Dental Trauma Insurance to protect against the cost of large unforeseen accidental damage. Emergency Callout Insurance should you need a dentist in an emergency, anywhere in the world. Redundancy protection for your monthly payments for up to 12 months.

And there's more... Treatment planning to promote good oral health for life. Assessment of emergencies and dental pain with any temporary treatment required, carried out at the practice during normal surgery hours. Following recommended restorative work, any subsequent remedial work required within 12 months (on a like-for-like basis).

* An initial administration fee of £9.50 will be collected with your first payment only.

**Subject to receipt of six consecutive monthly payments.

***Discounts only apply to treatments carried out at the practice and exclude laboratory fees.

****The price includes a premium of £0.52 per month for the Worldwide Dental Trauma and Emergency Callout Insurance. Please see the Keyfacts document for further details.

Prices correct at time of going to print.

' Fantastic staff, from the minute you walk through the door, wonderful service! '

' I would highly recommend this practice! '

' The moment you set foot into the place you know you are in great hands! '



worldwide dental trauma and emergency callout insurance

Emergency Callout - cover can be provided by any dentist worldwide who agrees to treat you, subject to the terms and conditions of the policy. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

Dental Trauma - cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess and shortfalls.

Hospitalisation - benefit is provided should you have to stay in hospital as a result of dental trauma.

Permanent Facial Disfigurement - benefit is provided should you be scarred on the neck or face as a result of the accident that also caused dental trauma, where scarring is still visible 12 months after the occurrence.

Oral Cancer - a payment will be paid upon diagnosis of oral cancer.

Redundancy Protection - premiums paid for up to one year (not included in the Registration and Insurance Scheme).

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice. Practice staff are permitted to provide you with information about the insurance that is included in your plan on behalf of Practice Plan Limited, the Insurance Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 684128.



registration and insurance scheme

If you would prefer to pay on a fee-per-item basis, we strongly recommend that you use our Registration and Insurance Scheme. Registration with the practice costs £36.53 per year and will include the insurance cover described above (except redundancy protection). It is, however, conditional upon you attending the practice at least once a year for a check-up and having any remedial work undertaken as soon as possible, payment for which is not covered.



finance facilities

Finance facilities are available at the practice. We will be pleased to discuss the details with you. 0% finance available over twelve months (competitive rates apply for longer terms).